

NETELLER REFUND POLICY

Cancellation of trading account funding and request for payment refund to Neteller account are possible only if refunded amount does not exceed initial payment amount and as well as free margin of trading account. A cancellation request must be submitted via fax at +357 25 255 533 or by emailing to support@infinmarkets.com. A cancellation request must contain the following details: full name, address, e-mail address, phone number, number of trading account, initial payment amount, date of payment and payment identification number. The information must be identical to that originally submitted in the payment. A refund will be issued to Neteller account except for the fee of a payment system.

IFCM Cyprus Limited

Address:

Classic House, 1st Floor, Office No 2, 133 Arch. Makarios III Ave.
3021 Limassol, Cyprus must be changed to 5a, Andrea Makariou,
Agiou Stilianou Linopetra, 4102, Limassol, Cyprus